

PROCTORING

Validation Levels

Pricing is subject to change. Pricing is based on 1 hour or fewer of proctoring. Proctoring over the first hour is billable at a rate of \$3/hour or part thereof. <small>Contact the Customer Care Team at 866-416-1660 to confirm pricing details.</small>		Level 1 \$9*	Level 2 \$11*	Level 3 \$14*	Level 3+ \$18*
Name & Photo ID Match	Identity Confirmed Against Photo ID – The participant must submit an acceptable photo ID.	✓	✓	✓	✓
Remain in Camera View	Participation Out of View – The participant must remain in view of the camera for the duration of the activity.	✓	✓	✓	✓
Active Participation	Non-Participation – The participant must remain engaged with the session for the duration of the activity.	✓	✓	✓	✓
No Other Participants	No Multiple Participants – The participant may not receive help from or communicate with other people for the duration of the activity.		✓	✓	✓
No External Resources	No External Resources – The participant may not use any external resources i.e. other books, notes, printed materials, etc.			✓	✓
No Electronic Devices	No Electronic Devices – The participant may not use an additional electronic device such as a phone or tablet for the duration of the activity.			✓	✓
No Headphones	No Headphones – The participant may not use headphones for the duration of the activity.			✓	✓
Screen Monitoring	Active Window – The participant may not leave the full-screen window for the duration of the activity, use other browser tabs or programs.			✓	✓
Stops Multiple Monitors‡	Only One Monitor – The participant can only use one monitor for the duration of the activity.				✓
Full View of Monitor‡	Full View – During the activity, everything on the participant's monitor is tracked and screen shots are taken, including outside the browser window.				✓

‡ The unique Level 3+ features currently work only on Google Chrome web browsers.

* Applies each time a final result is achieved, whether successful or unsuccessful, according to the completion criteria set for the item being proctored (e.g. course or exam).